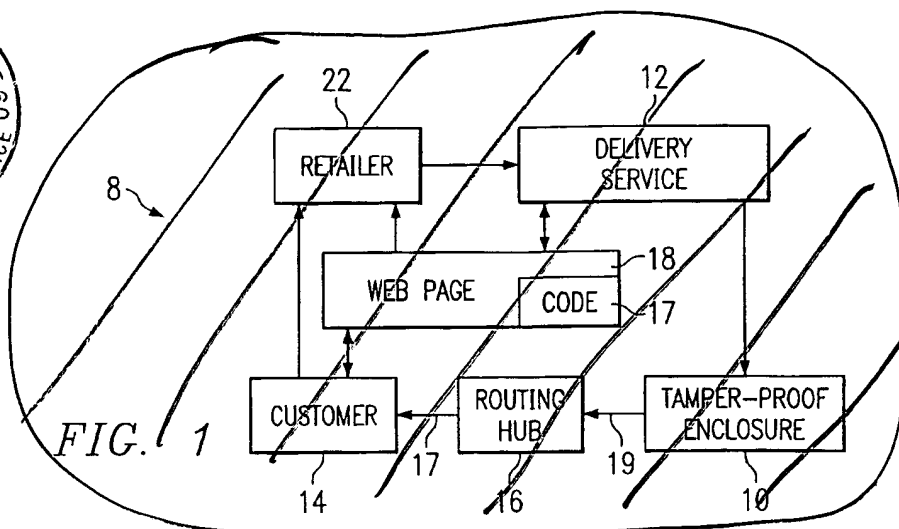
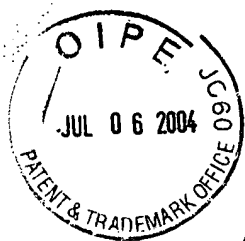


Application No.	09/776,525
Amendment Dtd	07/02/2004
Reply to Office Action Dtd	02/09/2004

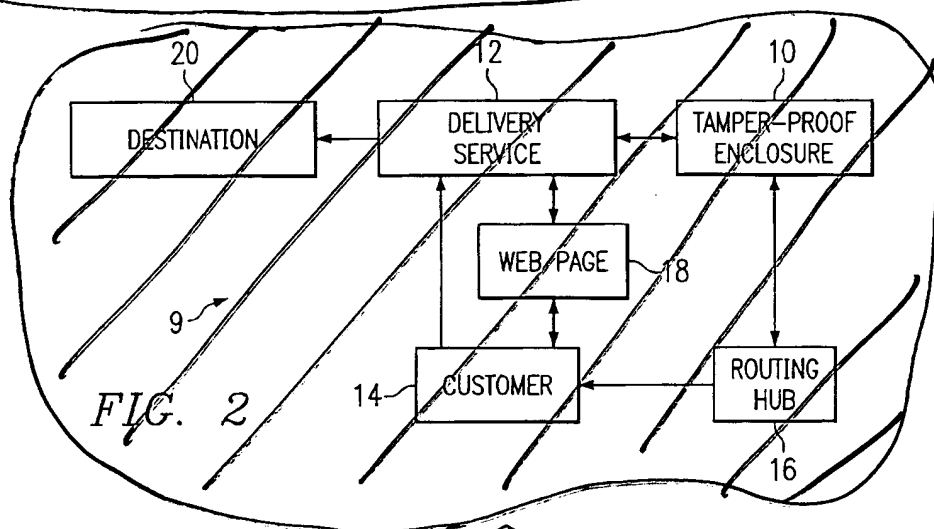
Amendments to the Drawings:

The attached annotated drawing sheets include changes to Figures 1 and 2, to include depiction of the customer profile 15 as discussed in the specification. Both drawings have been modified to show the transmission of status messages to the delivery service and to the web page, according to the description in the specification. In addition, a scrivener's error in Figure 1 was corrected to change an erroneous designation of status signal from 17 back to 19. Figure 4 was amended to delete the tower 40.

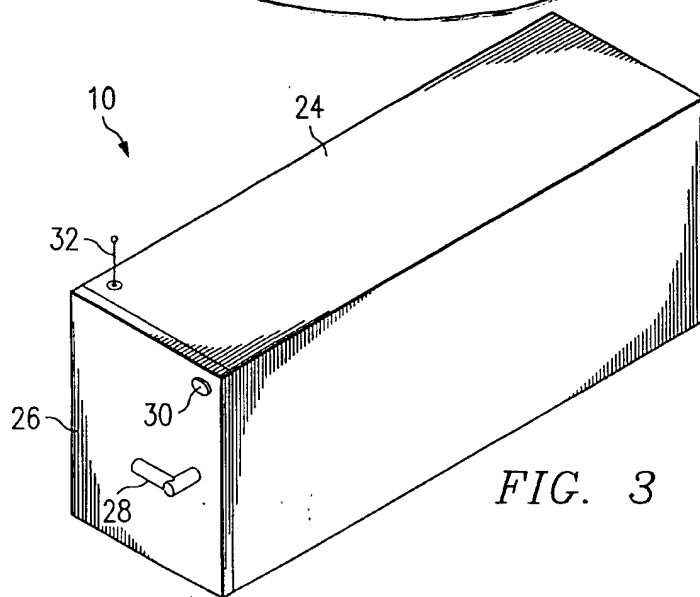
Attachment: Annotated Sheets Showing Changes



Replace
with attached
Fig. 1



Replace
with
attached
FIG. 2





delete from figure 4

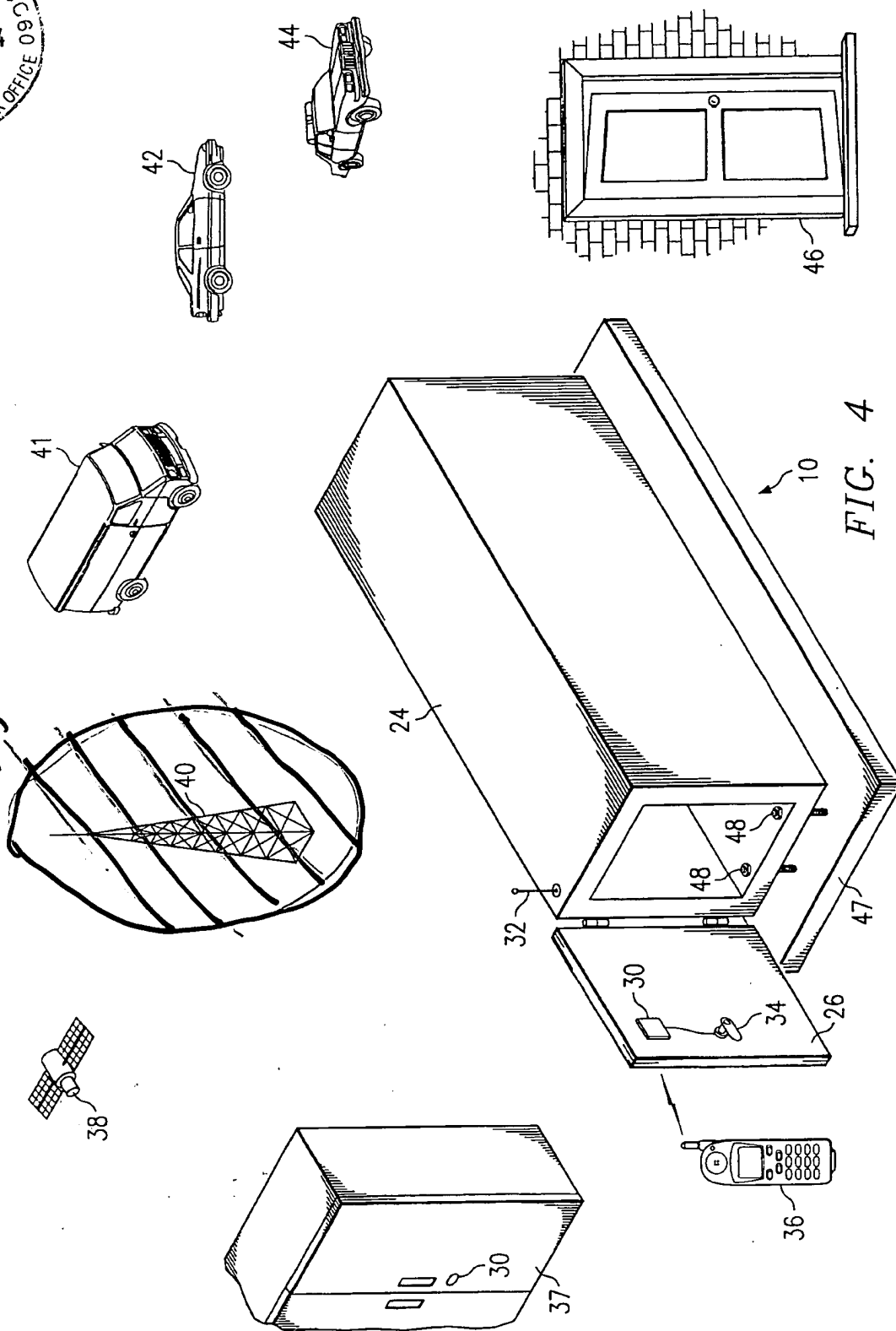


FIG. 4